

LARGE PARTY POLICIES

- Parties of 8 or more guests are required to contact the restaurant directly for booking a reservation and cannot be reserved under multiple reservations. Reservations and guest parties cannot be combined once arriving at the restaurant and any addition or adjustment to a group reservation is contingent upon availability and must be approved 24 hours in advance. A nonrefundable deposit of \$400.00 is required at time of booking, via credit card. Arnette's Chop Shop does not seat incomplete parties so if the total guest party is not present and sat within 30 minutes of the reservation, the \$400 deposited will be forfeited.
- Arnette's Chop Shop will hold a guest reservation for 20 minutes past the initial reservation time.
 After twenty minutes, the table will be released, and the pending party reservation will be placed on a waitlist.
- Parties consisting of 12 guests or more are not permitted to order from our a la carte menu and are required to coordinate their reservation through our Private Dining and Events team to select a tiered fixed price menu for the reservation. In addition to the fixed price of the food menu, guests will also be obligated to pay all applicable sale taxes, a 4% administrative fee and a 20% gratuity charge. The selection and confirmation of a tiered menu is required no later than 48 hours in advance of the large party reservation and requires a signed and executed agreement between Word of Mouth Restaurants and the guest (s). For all parties of 12 guests or more, a separate set of terms and conditions may be issued in the agreement before signing and will apply.
- Arnette's Chop Shop does not offer separate guest checks. The host of the party is required to have a credit card on file in which may be used to close the guest check upon dining at Arnette's Chop Shop. We can allow up to 4 payment types to be applied to one guest check of equal payment amounts.
- Arnette's Chop Shop strictly enforces a dress code which is clearly defined and posted on our website: arnetteschopshop.com. These policies allow us to offer all of our guests a superior level of service and hospitality when dining with us. 20% gratuity will be added to parties of 6 or more.
- Arnette's Chop Shop does not accept Discover or Personal checks.
- If a guest is unwilling to comply to our policies and standards, Arnette's Chop Shop does reserve the right to refuse service to said guest(s).
- Arnette's Chop Shop, a Word of Mouth restaurant, reserves the right to update these policies at any time.